



## Rules and guidelines for working events at Reliant Stadium

The following are rules and guidelines in which we must abide by to make every event run smoothly and successfully.

### Uniforms:

You must be in full uniform. Full uniform consist of the following:

- Black Cowboy Hat or Black Ball Cap (for the guys or nut cart persons only)
- Red Icehouse shirt or Red Icehouse Polo shirt
- Black Pants (No Jean materials)
- Black comfortable closed toe shoes

We understand that at times the stadium is cold or the shirts shrink a litte. However, if you have to wear a shirt or a sweater, it must be worn underneath your icehouse shirt and it must be **black**. No other colors are allowed.

Your pants must be solid black with no prints and or stripes of any color or size. Ladies, on hot summer days you are allowed to wear capris, however they must be mid-leg below the knee - covering most of your calf.

### Clear Bags:

For 2009, Reliant Stadium has made it mandatory for everyone to start using clear bags to carry personal belongings . You must either have a clear backpack, cosmetic bag or ziplock baggy; otherwise you will not be allowed on property.

### TABC License

It is a rule of the Texas Alcoholic and Beverage Commission to always carry your TABC license on you. It is your responsibility to keep up with the license and know when it expires. During events, at any time TABC c can come to you and ask for your TABC license. IF you fail to present your license or a current license; you can be asked to leave or have the bar shut down in its entirety.

### Tip Jars

**This is a privilege!** Safari Marketing Group paved the way for tip jars at the stadium, amongst other venues. We would like to be able to keep them, so please follow these simple guidelines:

- Tip jar's must not be the focal point when walking to the front of the bar.
- Tip jar's must be placed behind your napkins, straws ... etc.

We understand that you may feel that customers cannot see your tip jar; however when approaching your counter you can clearly see the tip jar from behind the stack of napkins or the cup of straws.

### Tip Money

**You are not allowed to cash your tips out.** If there is a situation in which you must cash your tip money out; whether it be to make change, to split your tips or to tip out ... it must be done by a Safari Marketing Group Manager or in their presence.

### Supplies:

You are to come to every event prepared and ready to work. Safari is not required to supply you with your daily supplies. Listed below are the items you need for every event:

Calculator	Speed Opener/bottle opener
Paper	Wine opener
Pen/Pencil	

### Cell Phones

Because there are many locations without phones, we ask that you carry your cell phone. The only talking, texting, emailing, picturing or videoing should be in direct communication with a Safari Marketing Group Manager. Anyone other than a manager should be done on your own personal time.

### Food and Drinks

We ask that you eat and drink before arriving to work; however we understand that at many times this is quite impossible. So, we ask that you eat before going up to your scheduled location or if you must get something to eat/drink during an event that you sit out and do so. There is no eating or drinking in front of customers. If you have food at the bar (which is at your manager's discretion) it must be placed under the counter and you must squat down to drink or eat your food.

### Smoking

Smoking is to be done before or after the event; in the designated employee smoking section. The employee smoking section is located outside of check in under ramp. Otherwise there are no smoking breaks during an event.

### Checking in to your Scheduled location

After checking in, you will be given a grace period of 15 minutes to change or grab a bite to eat before heading to your scheduled location. This grace period is only given to those of you that show up on time. After your grace period you are to show up to your scheduled location and if the location is not set up, we ask that you become a team player and help the managers/barbacks set up the bar. For those of you that show up late or after gates; you are not given a grace period. You are to go directly to your scheduled location.

By following the above guidelines and rules, your experience with Safari Marketing and its management team will be successful and ultimately beneficial.

I have read and understood the Rules and Guidelines for working events at Reliant Stadium.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_